

## Message to the Community

These are unprecedented times because of the COVID-19 emergency. For the past few days the San Diego Regional Center (SDRC) has taken on the monumental task of recreating our infrastructure. We are moving towards most staff working remotely. The goal is that staff working remotely will have access to telephones, computers, servers, and client information as they did in their offices. We will have a small number of staff continuing to work in the offices to route information received through our main telephone number, (858) 576-2996, or by United States Mail.

Please continue to access your service coordinator by calling their telephone number or by email. If you do not know your service coordinator's contact information please call our main number or send an email message to [input@sdrc.org](mailto:input@sdrc.org). Call our main telephone line or use the email address if you are trying to contact other members of the SDRC staff.

Many service providers have informed us that they are suspending their services throughout this COVID-19 emergency. Our service resources have been severely impacted but we will endeavor to coordinate services especially for our most vulnerable and fragile clients.

Our intake is suspended until we determine how we can complete intakes using remote methods. The Department of Developmental Services is aware of this and we are collaborating to change the intake process during this emergency. If you are not a client of the SDRC and have an extraordinary situation please let us know and we will do what we can to determine if you are eligible and deliver services.

We do not know how long we will be in a state of emergency because of COVID-19. Experts are indicating that it can be from several weeks to several months. We will post updates of the SDRC situation on a regular basis on our Website, Facebook Page, and Twitter. Please check these sites for the updates.

Here are the addresses.

SDRC Website: [www.sdrc.org](http://www.sdrc.org)

SDRC Facebook Page: <https://www.facebook.com/SanDiegoRegionalCtr>

SDRC Twitter: <https://twitter.com/SDRegionalCtr>

SDRC Telephone number: (858) 576-2996